

Infection Control Advice for Property Management

In view of the serious pandemic condition, in order to curb the spread of COVID-19, it is high time for the Government to launch “Stay Home Safe”. Under the Prevention and Control of Disease Regulation (Cap. 599A), the Department of Health will issue a compulsory quarantine order to the close contacts or contacts of close contact of COVID-19 confirmed case and the persons have to undergo 14-day or 4-day quarantine respectively. Any person concerned who leaves the dwelling place without permission may commit a criminal offence. To minimize risks, persons under quarantine should follow all guidelines, including infection control guidelines, advised by the Department of Health. Persons under quarantine are allowed to acquire basic daily necessities and food with the assistance from friends, relatives or couriers. To reduce the risks of being infected, when delivering items to persons under quarantine to their apartments, friends, relatives or couriers should not enter the apartment.

The Centre for Health Protection would advise the property management

1. To facilitate contact tracing when necessary, all visitors are encouraged to register their particulars (including name, contact number, date, time of the visit). If there is “LeaveHomeSafe” QR code at the entrance of the building, the visitor can use “LeaveHomeSafe”
2. Temperature screening for all people entering the building. People detected with fever should not be allowed to enter the building
3. Keep the environment of common areas clean:
 - Regularly clean and disinfect frequently touched surfaces such as furniture, commonly shared items and floor with 1 in 99 diluted household bleach (mixing 1 part of household bleach containing 5.25% sodium hypochlorite with 99 parts of water), leave for 15 – 30 minutes, and then rinse with water and wipe dry. For metallic surface, disinfect with 70% alcohol.
 - If places are contaminated by respiratory secretions, vomitus or excreta, use absorbent disposable towels to wipe them away. Then disinfect the surface and neighbouring areas with 1 in 49 diluted household bleach (mixing 1 part of household bleach containing 5.25% sodium hypochlorite with 49 parts of

water), leave for 15 – 30 minutes and then rinse with water and wipe dry. For metallic surface, disinfect with 70% alcohol.

- Clean and disinfect areas with frequent access by members of the public (e.g. lifts, escalators, lobby entrance, waiting areas, corridors, Geng kiosk, information counter and lounges) at least twice daily.
 - Clean and disinfect frequently touched surfaces (e.g. buttons, handrails, handle, chairs and mailboxes) at least every 2-4 hourly and when visibly soiled.
 - Properly clean up rubbish and waste stored in the garbage room every day. Clean and disinfect related facilities at least twice daily.
 - Clean the exhaust fan inside the lift regularly and keep it in good condition
4. When there is / are person(s) under home quarantine, other residents of the building should be informed and reminded to maintain good personal hygiene including hand hygiene, to complete the course of COVID-19 vaccination, and to properly wear well-fitted surgical masks. Inform and alert cleansing staff of the presence of persons under home quarantine and remind them to strictly observe infection control measures.

The Government appeals to the public to their devotion in keeping themselves highly alerted, maintaining good personal hygiene, wearing well-fitted surgical masks properly, getting vaccinated and helping each other. Together we shall fight against the virus!

Centre for Health Protection

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